

# WELCOME BACK TO THE HOLIDAYS AT THE BERGHOFF



## A Letter from Pete Berghoff

To all our guests who have come and dined with us, I want to thank you first and foremost, we are so pleased to see you again, and we are happy to have you here!

When the pandemic first began, I would have never imagined that we would be closed for 16.5 months, nor that I would see and experience all that I have over that time and continue to do so today.

Like everyone else, this year and a half-plus have been a journey full of immense challenges that no one could have foreseen. However, we are incredibly grateful to have survived and come out the other side, as we have seen firsthand the devastation the pandemic has caused.

As we have continued on the path to recovery, we, unfortunately, have faced new challenges. I, like many others, could write a novel about these new challenges we continue to face as we do our best to recover, but I'd like to focus on the most important ones that have impacted our day-to-day operations.

Staffing shortages are not unique to our establishment but our industry as a whole. We fully realize that those who previously worked in the restaurant industry, including our long-time crew members who we miss, had to find ways to provide for their families as there seemed to be no end in sight. To our team members who have returned and those who are new to The Berghoff family, thank you for continuing to navigate these uncertain days with us, we are so grateful, and it truly is an honor to have you.

As we reopened, it became a realization that the supply chain is in chaos and that sadly, many of our longtime vendors have since closed, or are unable to provide us the items we need on a day-to-day basis. As many essential and staple items that we would regularly have are now in short supply, the cost has gone up immensely. While we will continue to offer a menu that we believe best reflects who we are, understand that some items may not be available at this time.

As we enter the holiday season, please be patient as service may be a tad slower, people are still learning. Additionally, to adhere to proper cleaning protocols, so everyone can safely and efficiently enjoy their meals, there might be some delay before being seated.

We ask that if you have any complaints or concerns, please let us know, whether in person or feel free to email us, so we may address them as quickly and, to the best of our ability, rectify any issues.

Again, we can't thank you enough for the support, encouragement, and understanding you have and continue to show us. We look forward to seeing you soon!

Sincerely,  
Pete Berghoff

